

# SUPPLY CHAIN SOLUTIONS - OVERVIEW

**What is the capability and competitiveness of your entire supply chain today?  
Have you identified and implemented the potential for improvements?**

## The Challenge

### Supply Chain Performance

Competitive pressures in many industries force organisations to improve their supply chain and customer facing operation.

- Provide consistent and reliable customer service across all channels at competitive costs
- Reduce order fulfillment lead times
- Create service differentiation
- Expand your customer base
- Ability to adapt quickly to ever-changing markets and demands
- Master the entire supply chain

Solutions	Source & Procure	Manufacture/ Distribute	Market, Sell & Service
Performance Management	Procurement KPI	Internal SCM/ Logistics KPI's	Customer Service KPI's
Diagnostics Strategy SAP Road Map	Supply Operations Review	Inventory & Forecasting Assessment	Customer Strategy Assessment
Process Automation	Supplier Enablement e-Markets	Transportation Management	Sales Automation (CRM)
Other Solution services	Value-focussed transformation Method Master Data Management		

## The Benefits

### Our proven solution approach will deliver:

- Higher customer satisfaction
- Increased customer retention and loyalty
- Lower service costs and higher customer profitability
- Higher process efficiency and accuracy
- Increased growth of your customer base relative to market
- Clear vision and direction

## Why Plaut

**PLAUT** has developed solutions to support our customers to manage today's challenges.

**PLAUT** has assisted many companies in finding the best suited solution for their needs.

**PLAUT** provides the entire spectrum of services - from strategic assessment to system implementation

**PLAUT** engages with our clients in a business value focused way and works towards long-term goals.